



440.716.0203 TTY/Voice • P.O. Box 26176 • Cleveland, Ohio 44126

CLIENT FACT SHEET EFFECTIVE JUNE 1, 2011

INTERPRETER FEES: \$110.00 (up to 2 hours of service)
\$55.00 (each additional hour, billed
in quarter-hour increments)

LATE REQUEST/NON-STANDARD RATE*: \$130.00 (up to 2 hours of service)
\$65.00 (each additional hour, billed in
quarter-hour increments)

CANCELLATION FEES: FULL CHARGES APPLY TO REQUESTS
CANCELED WITH LESS THAN 48 HOURS
NOTICE (2 BUSINESS DAYS)

*LATE REQUEST/NON-STANDARD RATE applies to requests which are received with less than 48 hours notice (2 business days). This rate will also be applied when services are requested to be provided prior to 9:00am and after 5:00pm weekdays, and during weekend days.

Appointments which begin or end during standard business hours (9:00am – 5:00pm) but which overlap into non-business hours (either prior to 9:00am or after 5:00pm Monday – Friday) will be billed at non-standard rate only for the time outside of standard business hours, in quarter-hour increments.

The above cancellation fee also applies if a deaf client fails to attend an Appointment (no-show).

Travel and parking expenses are included in the above fees.



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I AGREE TO THE ABOVE RATES AND TERMS

BY:

NAME:

DATE: